



# Final results for the year to 31 March 2011

2 JUNE 2011



# Full year highlights

- Retail sales up 58%, total group revenues up 52%
- Strong UK and international retail sales, up 25% and up 142% respectively
- International sales mix 43% Q4 52%
- Profit before tax<sup>1</sup> of £28.6 million up 41%
- Migrating from UK Shop to Global Fashion Destination
- Continued investment in resource, technology and logistics to deliver our 1:5:5 goal





<sup>1</sup> Excluding exceptional items

# Nick Beighton – Financial Review





• Leverage cost base

• Maximise cash EBIT

• Strong return on invested capital





# 2011 Highlights

<u>£′000s</u>	2011	2010	Change
Group revenues <sup>1</sup>	339,691	222,999	52%
Retail sales	324,100	205,491	58%
UK retail sales	184,072	147,571	25%
International retail sales	140,028	57,920	142%
Gross profit	131,690	93,136	41%
Retail gross margin	46.6%	45.6%	100bps
Gross margin	38.8%	41.8%	(300bps)
Profit before tax and exceptional items	28,648	20,339	41%
Profit before tax	15,705	20,339	(23%)
Diluted underlying earnings per share <sup>2</sup>	25.6p	18.7p	37%
Net funds <sup>3</sup>	4,679	15,645	(70%)

<sup>1</sup> Includes retail sales, postage and packaging (P&P) income and 3<sup>rd</sup> party revenues <sup>2</sup> Underlying earnings per share has been calculated using profit after tax but before exceptional items

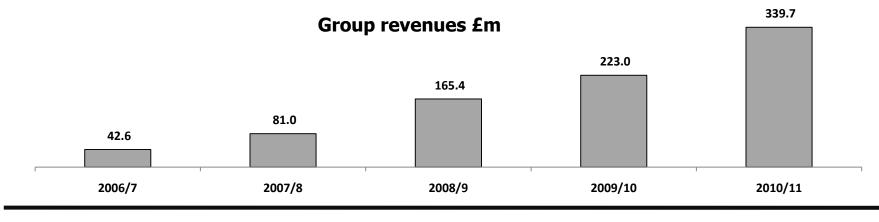
<sup>3</sup> Cash and cash equivalents less bank borrowings



£′000s	2011	2010	% change
Revenue	339,691	222,999	52%
Cost of sales	(208,001)	(129,863)	
Gross profit	131,690	93,136	41%
Administrative expenses excluding exceptional items	(102,840)	(72,825)	
Operating profit before exceptional items	28,850	20,311	42%
Share of post tax losses of joint venture	(3)	(69)	
Net finance (costs)/income	(199)	97	
Profit before tax and exceptional items	28,648	20,339	41%
Exceptional items	(12,943)	-	
Profit before tax	15,705	20,339	(23%)
Income tax expense	(4,856)	(5,759)	
Profit after tax	10,849	14,580	(26%)
Effective tax rate excluding exceptional items	<i>29.1%</i>	28.3%	80bps



2011		International				Group
£′000s	υκ	US	EU	RoW	Total	Total
Retail sales	184,072	18,642	73,385	48,001	140,028	324,100
Growth	<i>25%</i>	<i>235%</i>	<i>86%</i>	<i>275%</i>	<i>142%</i>	<i>58%</i>
Delivery receipts	6,814	634	3,063	2,574	6,271	13,085
Growth	<i>(33%)</i>	<i>70%</i>	<i>(10%)</i>	<i>98%</i>	<i>24%</i>	<i>(14%)</i>
Third party revenues Growth	2,506 <i>9%</i>	-	-	-	-	2,506 <i>9%</i>
<b>Group revenues</b>	193,392	19,276	76,448	50,575	146,299	339,691
Growth	<i>21%</i>	<i>225%</i>	<i>78%</i>	<i>258%</i>	<i>132%</i>	<i>52%</i>





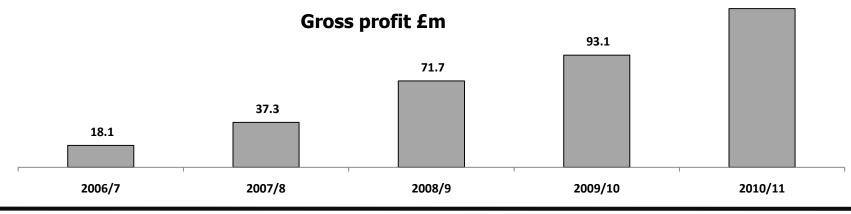
#### **Key Performance Indicators**

			International			Group I Total
KPIs 2011	UK	US EU		RoW Tota		
Average basket value (£) <sup>1</sup> Growth	64.21 <i>2%</i>	61.50 <i>(7%)</i>	74.10 <i>(7%)</i>	84.99 <i>(7%)</i>		67.53 <i>2%</i>
Average units per basket Growth	2.41 <i>(6%)</i>	2.36 <i>(10%)</i>	2.92 <i>(12%)</i>	3.49 <i>(8%)</i>		
Average selling price per unit (£) <sup>1</sup> Growth	26.68 <i>9%</i>	26.05 <i>3%</i>	25.38 <i>5%</i>	24.34 <i>1%</i>		
Number of orders (`000) Growth	5,375 <i>36%</i>	385 <i>315%</i>	1,404 <i>101%</i>	626 <i>351%</i>	,	-
Unique visitors (`000) <sup>2</sup> Growth						<b>13,000</b> 73%
Total visits (`000) <sup>2</sup> Growth	148,507 <i>25%</i>	24,847 <i>176%</i>	81,580 <i>93%</i>	42,570 <i>143%</i>	'	297,504 <i>59%</i>
Active customers (`000) <sup>3</sup> Growth	2,080 <i>26%</i>	213 <i>280%</i>	612 <i>97%</i>	255 <i>254%</i>	,	-

<sup>1</sup> Including VAT <sup>2</sup> During March 2011 <sup>3</sup> As at 31 March 2011



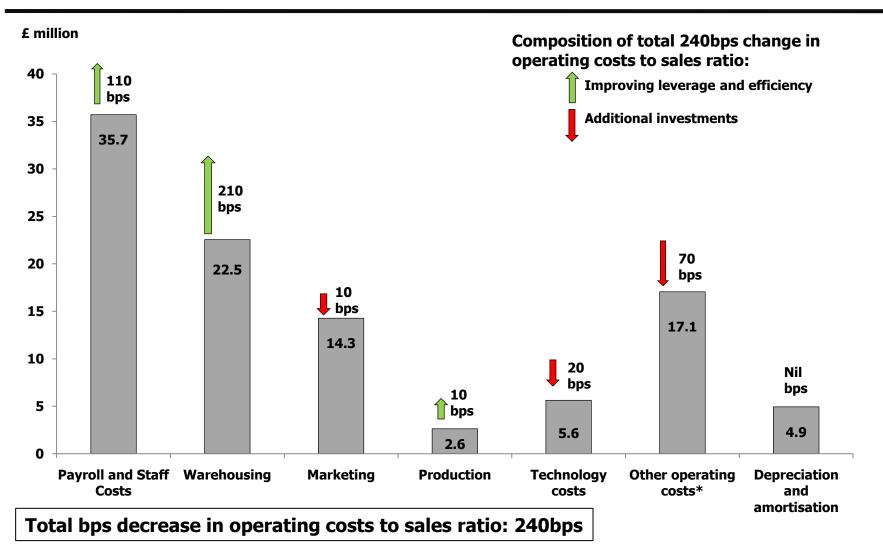
2011		International				Group
£′000s	UK	US	EU	RoW	Total	Total
Gross profit	75,877	6,940	29,149	19,724	55,813	131,690
Growth	<i>14%</i>	<i>157%</i>	<i>66%</i>	<i>201%</i>	<i>108%</i>	<i>41%</i>
Retail gross margin	44.6%	55.2%	47.4%	49.9%	49.3%	<b>46.6%</b>
<i>Growth</i>	<i>(20bps)</i>	<i>(90bps)</i>	<i>250bps</i>	<i>(680bps)</i>	<i>70bps</i>	<i>100bps</i>
Gross margin	39.2%	36.0%	38.1%	39.0%	38.1%	38.8%
<i>Growth</i>	( <i>220bps)</i>	<i>(950bps)</i>	<i>(280bps)</i>	<i>(740bps)</i>	<i>(450bps)</i>	(300bps)





131.7

## **Operating costs**



\* Includes day to day running of head office, credit card handling fees and legal and professional fees



• Transition to the new Barnsley distribution facility commenced in March 2011 and is expected to complete by June 2011.

- Expenditure to date provides for sales of £600 million.
- Future costs to be incurred to complete transition and deliver sales processing capacity of £1 billion.
- Impact on results

Exceptional Cost	<b>Actual</b> 2010/11 £m 12.9	<b>Expected</b> 2011/12 £m 6 - 7	<b>Total</b> <b>£m</b> 18.9 - 19.9
Capital Expenditure	17.8	8 - 10	25.8 - 27.8
	30.7	14 - 17	44.7 - 47.7

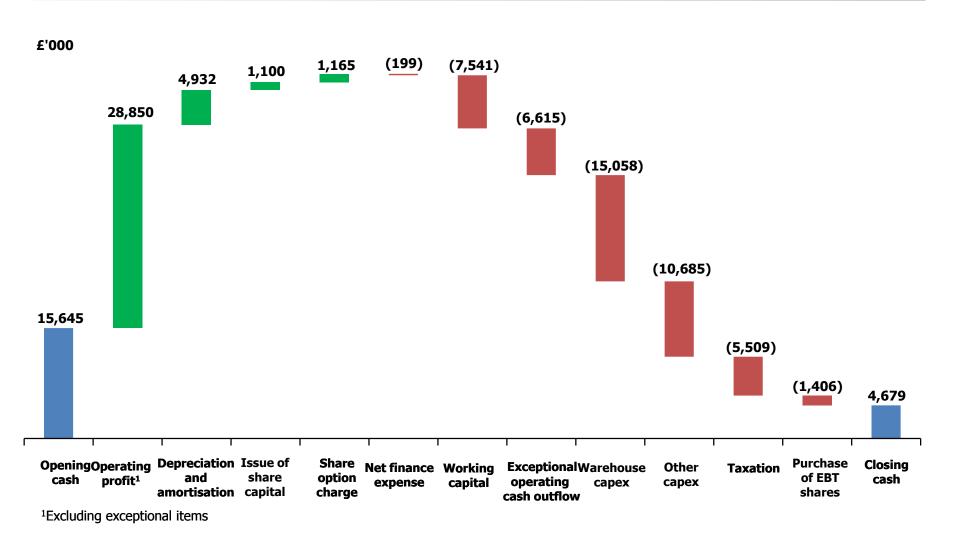
• Onerous lease provision not expected on exiting the Hemel facilities







#### **Cash flow**





# **Statement of Financial Position**

£′000s	2011	2010
Goodwill and other intangible assets	10,589	4,978
Property, plant and equipment	24,893	12,777
Deferred tax asset and investment in joint venture	16,877	6,789
Non-current assets	52,359	24,544
Assets classified as held-for-sale	2,800	-
Working capital	11,269	7,724
Net funds <sup>1</sup>	4,679	15,645
Exceptional severance provision	(1,901)	-
Derivative financial assets	-	18
Current tax asset/(liability)	2,914	(2,453)
Net current assets	19,761	20,934
Net assets	72,120	45,478

<sup>1</sup> Cash and cash equivalents less bank borrowings



# Financial Summary and Guidance 2011/12

- PBT Consensus of £38.8m (range £35m 42m)
- Gross profit margin increase of c80-100 bps
- £6-7 million exceptional costs for warehouse move relating to exit of existing warehouse and other one-off costs
- Tax rate circa 27%
- Capital expenditure of approximately £25 million (£15 million underlying capex and £10 million Barnsley warehouse)





## Nick Robertson



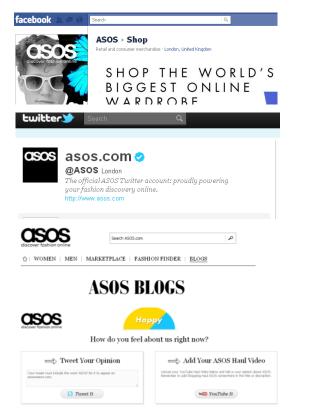


- UK Shop to Global Fashion Destination
- Better product more international brands
- Step changed capacity
- Continued investment in resource & technology
- Internationalising quickly and profitably
- Mobile





# From a transactional commoditised relationship...



#### From an online shop...



**CISOS** fashion finder





...to a community of committed fans

...to genuine fashion destination



### **Better product, more International Brands – The World's Biggest Wardrobe**

Over 50,000 products + Fashion Finder and Marketplace

New international brands

Step change in design and quality

Branded price promise

Outlet timed sales



Some of the new brands for AW2010 – AW2011



- Today 80% outbound and 75% returns
  85% stock and 100% goods-in
- 4 sites to 1 site operational efficiency
- No capacity constraints ... for now



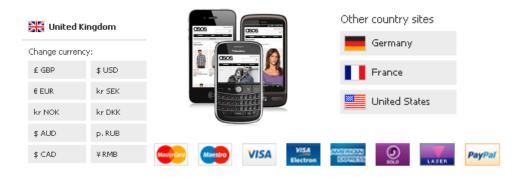


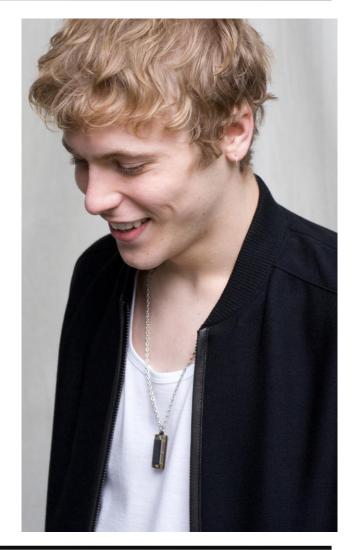




# **Continued Investment in Resource and Technology**

- 273 new starters
  - 94 are at Manager level or above
- £10m invested in technology in 2010/11
  - ASOS Mobile / Marketplace / Fashion Finder
  - Search and Recommendation
  - Buying and Merchandising system
- £15m capital expenditure (excluding warehouse) planned for 2011/12







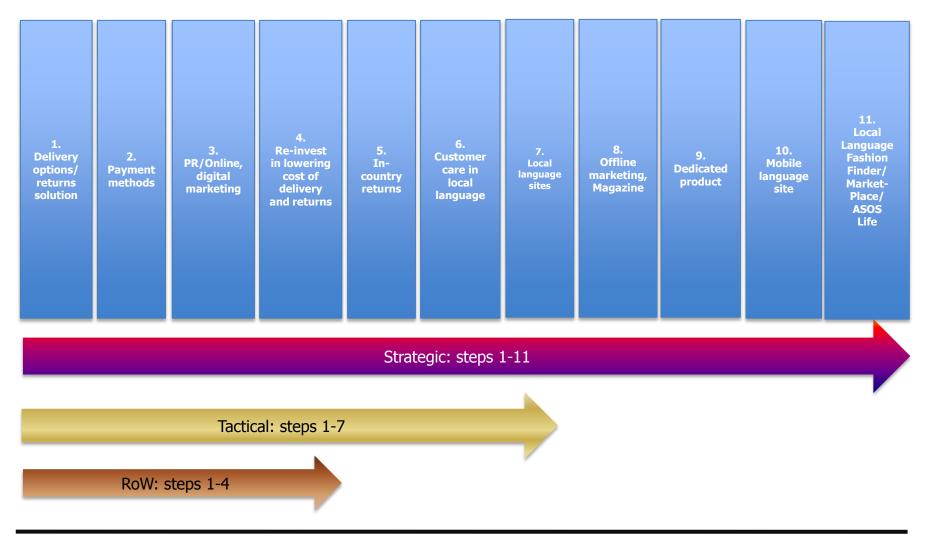
# **Internationalising Quickly and Profitably**

- Shipping to over 190 countries from the UK
  - Express service 3 to 4 days
  - Standard service 6 to 10 days
- Currently trialling Global Free Shipping
- 3 new websites planned for 2011/2012
  - Spain, Italy and Australia
- Key milestones reached
  - Over 50% sales are now International
  - A £1 million day for International
  - £250,000 to Australia in one day





#### The Global Roadmap: Driving Traffic, Conversion and Sales in each market



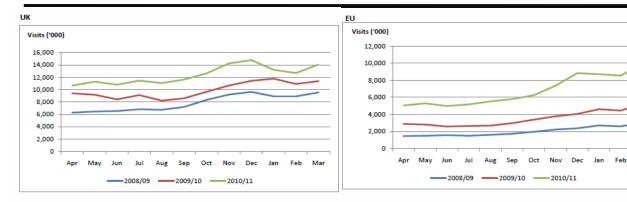


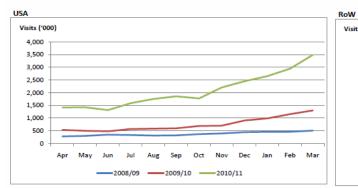
#### 3 New Websites This Year – and Planning Our Route Into China

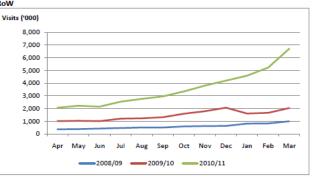




# **Driving International Traffic**







Mar



	March 2011	February 2010
US	37 <sup>th</sup>	<b>79</b> <sup>th</sup>
France	20 <sup>th</sup>	41 <sup>st</sup>
Germany	26 <sup>th</sup>	61 <sup>st</sup>



Source: Comscore March 2011

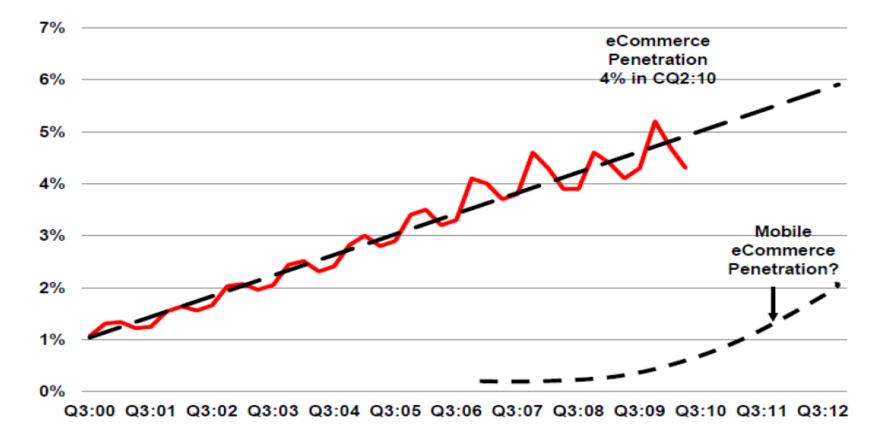


Total Unique Visitors (000)				
1	VANCL.COM	14,545		
2	La Redoute	12,379		
3	Nike	11,858		
4	Bonprix	9,116		
5	HM.COM	8,702		
6	Limitedbrands	7,955		
7	ASOS Plc	7,745		
8	Zappos Sites	6,200		
9	3 Suisses	6,048		
10	Spartoo	5,774		

Average Daily Visitors (000)				
1	VANCL.COM	1,064		
2	La Redoute	882		
3	ASOS Plc	731		
4	Nike	606		
5	Bonprix	596		
6	HM.COM	589		
7	Limitedbrands	474		
8	3 Suisses	361		
9	Zappos Sites	349		
10	Forever 21, Inc.	340		









m.asos.com - 7.5% of our Total Visits are to ASOS Mobile Site

Visits to Asos Mobile Site as % of Total Visits

8.0% 7.0% 6.0% 5.0% 4.0% UK International 3.0% 2.0% 1.0% 0.0% Oct-10 Nov-10 Dec-10 Jan-11 Feb-11 Mar-11 Apr-11







#### Summary

- 1-5-5: 1 year in and on track
- UK performance encouraging
- It's all about International
- Optimistic for the future





# Appendix

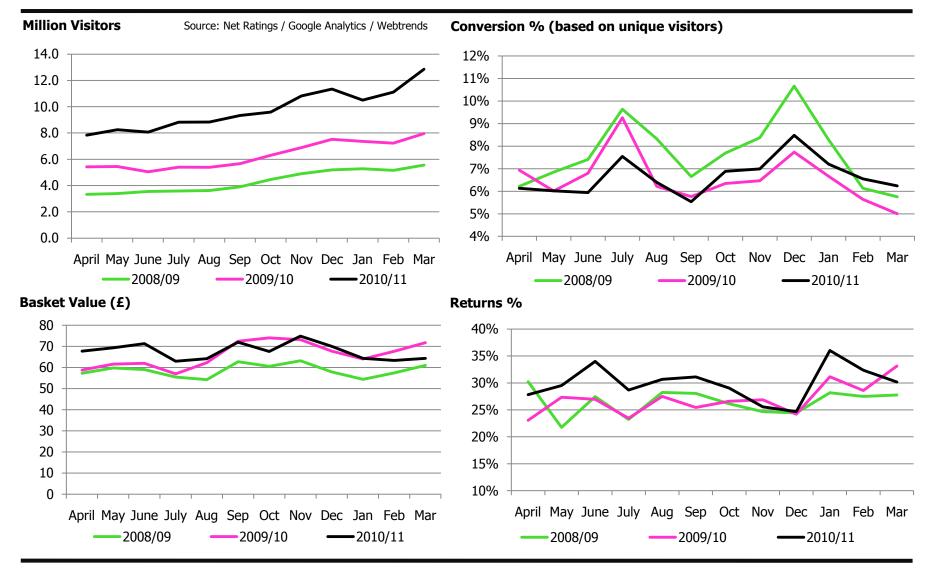




Retail sales	Sales of goods through our internet sites, net of returns
Total sales	Retail sales, postage and packaging income and 3 <sup>rd</sup> party revenues
Net funds	Cash and cash equivalents less bank borrowings
Average basket value	Total order value including VAT and excluding returns, divided by total orders
Average units per basket	Total orders divided by total units sold, excluding returns
Average selling price per unit	Total order value including VAT and excluding returns, divided by total units sold
Active customers	Customers who have shopped with ASOS during the last 12 months, as at 31 March 2011
Unique visitors	Individuals visiting the site during March 2011

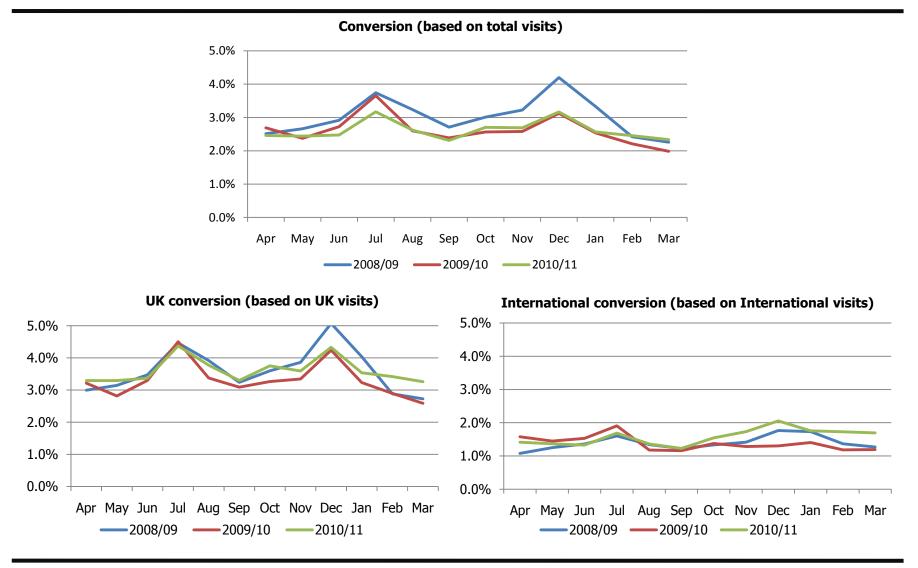


#### Group KPIs to March 2011





#### Group KPIs to March 2011



**CISOS** discover fashion online

# **Operating costs**

£′000s	2011	2010	Total change
Payroll and staff costs	35,717	25,877	38%
Warehousing	22,543	19,399	16%
Marketing	14,280	9,252	54%
Production	2,621	1,999	31%
Technology	5,629	3,277	72%
Other operating costs	17,118	9,699	76%
Depreciation	4,932	3,322	48%
Operating costs	102,840	72,825	41%
% of sales	30.3%	32.7%	-240bps



- The Group is considering reclassifying its delivery costs to operating expenses from 2012, as delivery investment is increasingly deployed as a marketing expenditure.
- Restated gross profit and operating expenses in 2010 and 2011 would be follows:

£'000	2010			2011		
	Reported	Adjustment	Restated	Reported	Adjustment	Restated
Gross profit	93,136	18,060	111,196	131,690	34,959	166,649
Operating expenses	(72,825)	(18,060)	(90,885)	(102,840)	(34,959)	(137,799)
Operating profit*	20,311	-	20,311	28,850	-	28,850

\* Excluding exceptional items



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